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ITIL For Beginners: The Complete Beginner's Guide To ITIL

Synopsis

The Information Technology Infrastructure Library (ITILÃƒâ Ã Â®) is a framework with the goal of closing the gap between IT departments and the needs of a business. The application of the developed guidelines within the framework of ITILÃƒâ Ã Â® allows IT departments to improve their overall efficiency; from the way IT infrastructure is created and managed to how individual service interactions within the business are conducted. Through the use of Key Performance Indicators (KPIs), ITILÃƒâ Ã Â® measures the effectiveness of an IT organization by analyzing data related to performance, issues, process improvement, and progress. Given its framework structure, one of the key strengths of ITILÃƒâ Ã Â® is its ability to be adapted and modified to fit the unique structure and needs of an organization. By not prescribing a specific set of rules, the dynamic nature of ITILÃƒâ Ã Â® affords the ability to be scalable and flexible within an organization.

Book Information

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Customer Reviews

This is a very practical, real-world guide for ITIL. Frankly, it could easily be a companion guide for almost any ITIL Training class, particularly in preparation for the exam.

The booklet gives the reader a quick overview of the different parts of ITIL and it does it quite well. It won't make you an expert but help you get a grip of what it's all about. For my own part I know now what part to focus on as well as understand what others are talking about.

Outstanding....

I'd give this 4.5 stars but that isn't possiblePrice is perfectBook is a great overviewWould have liked just a little more useful content ... but hey it works

A good beginners guide.

good book

46 Pages in, pretty good so far.

Good read if your interested in ITIL

ITIL for Beginners: The Complete Beginner's Guide to ITIL Passing your ITIL Foundation Exam (Best Management Practice) ITIL For Dummies Gardening: Gardening For Beginners: A beginners guide to organic vegetable gardening, beginners gardening (gardening for beginners, Gardening, Vegetables, marajuana, Permaculture) Vegan: The Ultimate Vegan Cookbook for Beginners - Easily Get Started With Over 70 Mouth-Watering Vegan Recipes (Vegan Recipes for Beginners, Vegan Diet for Beginners, Vegan Cookbook for Beginners) French-English/English-French Beginner's Dictionary: A Beginner's Guide in Words and Pictures (Barron's Beginner's Bilingual Dictionaries) Ketogenic Diet :The Step by Step Guide For Beginners: Ketogenic Diet For Beginners : Ketogenic Diet For Weight Loss : Keto Diet : The Step by Step Guide For Beginners Ketogenic Diet: The How To & Not To Guide for beginners: Ketogenic Diet For Beginners: Ketogenic Diet For Weight Loss: The How To & Not To Guide for beginners Etsy: The Ultimate Guide Made Simple for Entrepreneurs to Start Their Handmade Business and Grow To an Etsy Empire (Etsy, Etsy For Beginners, Etsy Business For Beginners, Etsy Beginners Guide) WOODWORKING: Woodworking Beginner's Guide, A Complete Beginner's Guide With Easy To Make Woodworking Projects To Start Today ! -woodworking plans, wood craft books, woodworking pallet projects - Complete Beginner Guide to WordPress: A Comprehensive Guide to Build a Professional WordPress Website Even If You're an Absolute Beginner Hydroponics for Beginners: The Ultimate Hydroponics Crash Course Guide: Master Hydroponics for Beginners in 30 Minutes or Less! (Hydroponics - ... - Aquaponics for Beginners - Hydroponics 101) Gardening: A beginners guide to organic vegetable gardening, beginners gardenin (Organic Gardening, Vegetables, Herbs, Beginners Gardening, Vegetable Gardening, hydroponics) Aquaponics: From Beginner to Expert - Hydroponics & Aquaponics 2 Book

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